

# AUTO RENEW IS HERE!



FOR ALL BCCLS USERS

## HOW AUTOMATIC RENEWALS WORK:

- Eligible items will renew automatically 3 days before their due date for the full loan period.
- You will receive a notification via email or text if an eligible item has been renewed.
- Notification is only via email or text so be sure we have your current information in our system.
- You can still renew eligible items at any time through your account at [bccls.org](http://bccls.org) or at any BCCLS library.

## AN ITEM IS NOT ELIGIBLE FOR AUTO RENEW IF:

- The item has reached its renewal limit.
- The item is on hold for another patron.
- Your card has expired.
- You owe \$10 or more in fines.
- You have 10 or more items overdue.

**ANY QUESTIONS, ASK A STAFF MEMBER!**